



**HEALING ALL PEOPLE WITH
COMPASSION, FAITH AND EXCELLENCE**

Transitional Care:

The Right Access at the Right Time

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Emergency room visits

And

Hospital admissions should be
Considered failures of the health-care system
until proven otherwise.

-Dr. Jeffrey Brenner, FP

Camden, NJ

The Problem(s)

The Big Idea

(spoiler alert: It's pretty cool)

The Impact

The Problems

- The community seeks care in the ED, foregoing preventative care due to costs-when the ED is your only choice, you go to the ED
- Rising costs of care, declining reimbursement
- Lack of preventative care leads to higher ED and readmission rates

- Jan-March 2017: 8.8% of Americans are uninsured
- Jan-March 2017: 4.3% of the population failed to seek out medical care due to costs
- We have had a 10% increase in the diagnosis of diabetes since last year giving us a percent of 10.5% of the population (18+)

* statistical data: National Center for Health Statistics

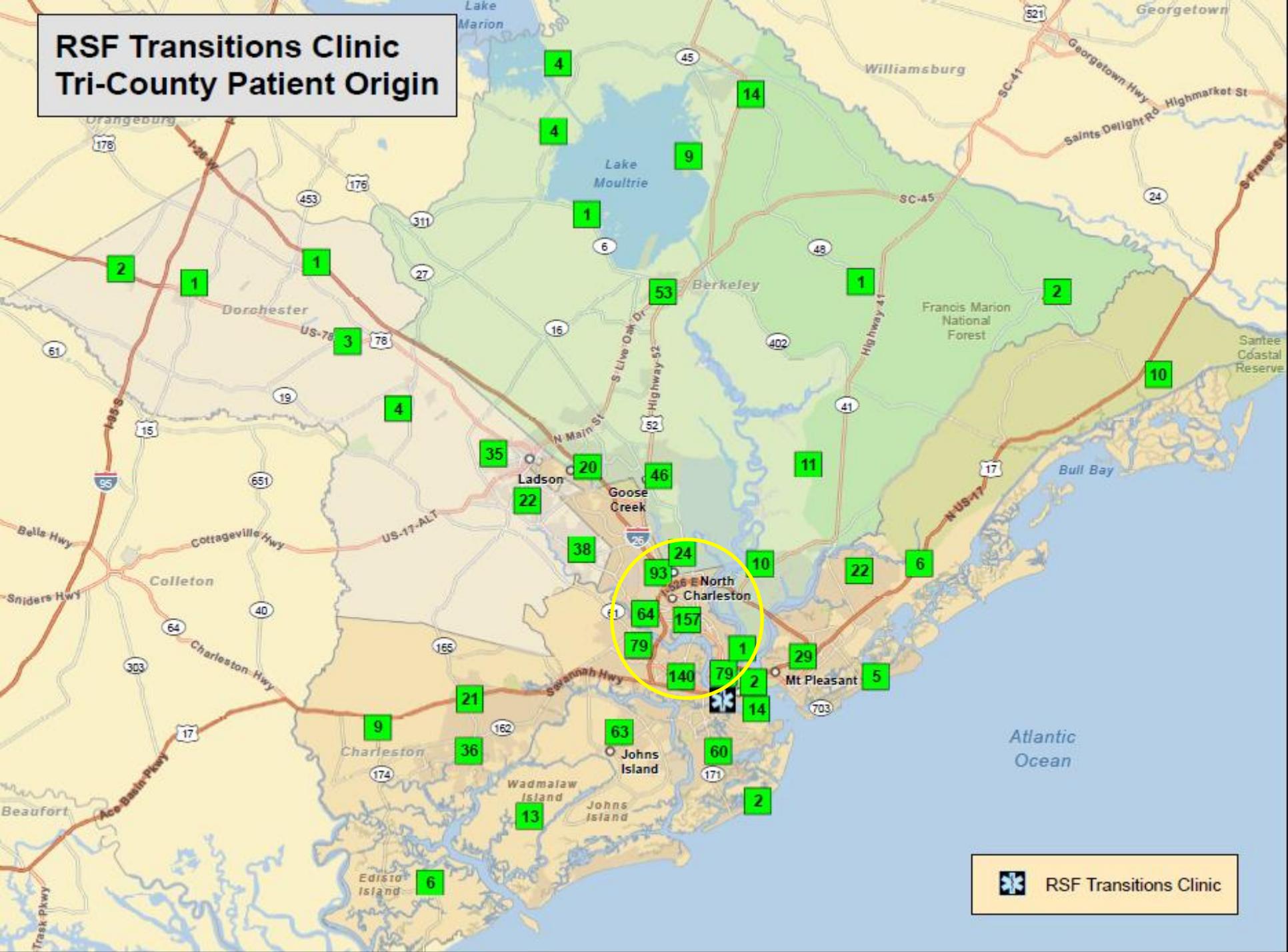
The Big Idea

Deliver an integrated model of care to the most
at risk community IN their community

It's pretty simple:

- Identify the community with the greatest need
- Identify the right services
- Deliver the care

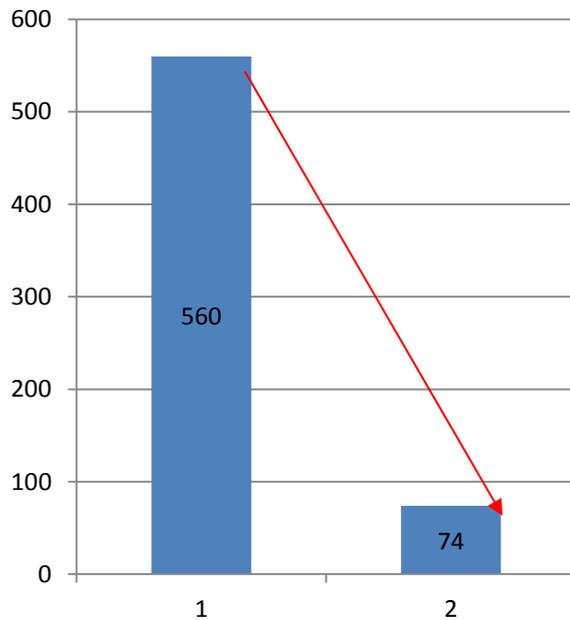
RSF Transitions Clinic Tri-County Patient Origin



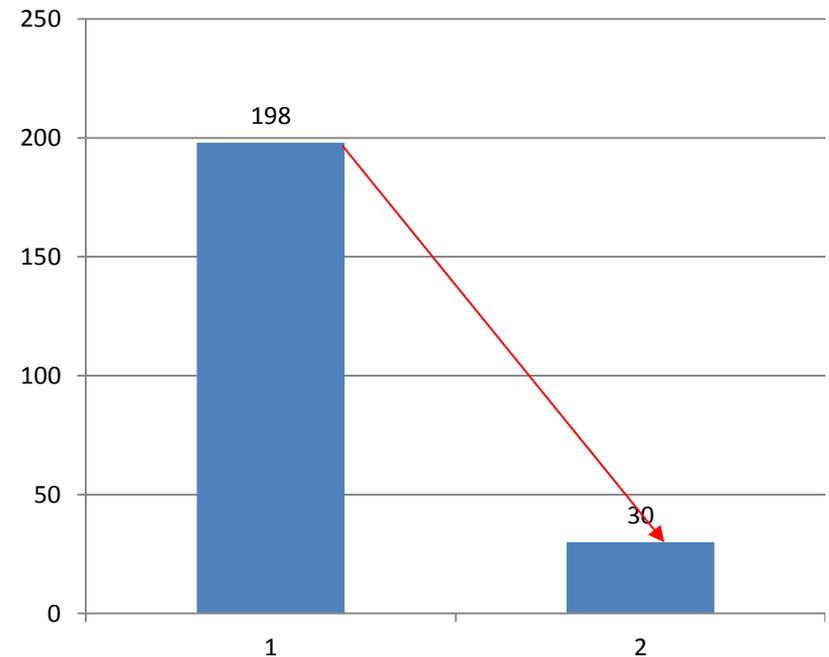
 RSF Transitions Clinic



ED Visits before & after 1st visit with transitions clinic for NEW patients in 2017 (thru May 2017)



Inpatient Admissions before & after 1st visit with transitions clinic for NEW patients in 2017 (thru May 2017)



The Patients

- Social needs addressed along with medical needs
- Care is in one place
- No more wait time in the ED for a non-emergent need

The Community

- Transitional Care available in the community
- Primary Family Care available in the community
- Growth leads to growth

The Health Care System

- Enhance community health and benefit in partnerships with others: Living our Mission
- Dollars Saved
- Providing coordinated systems of care throughout the community

- Post-hospitalization transitions: Examining the effects of timing of primary care provider follow-up. Misky GJ, Wald HL, Coleman EA. J Hosp Med. 2010 Sep; 5(7): 392-7. doi: 10.1002/jhm.666
- Characteristics of Medicaid and Uninsured Hospitalizations, 2012. Lopez-Gonzalez L, Pickens G, Raynard W, Weiss A. Agency for Healthcare Research and Quality 2014 May
- Standardized Screening for Health-Related Social Needs in Clinical Settings: The Accountable Health Communities Screening Tool. Billioux A, Verlander K, Anthony S, Alley D. Perspectives Expert Voices in Health and Health Care. 2017 May
- Timeliness of Outpatient Follow-up: An Evidence Based Approach for Planning After Hospital Discharge. Jackson C, Shahsahebi M, Wedlake T, DuBard CA. Annals of Family Medicine. 2015 March/April; 13(2)
- National Center for Health Statistics (released 9/17)
- New Yorker op ed web series (1/24/11)
- Roper Quality Data 2017